



INVERTER WARRANTY FAILURE REPORT

RMA Number:
(Provided by Hitachi)

1. Customer Information

Company Name*					
Contact Name*					
Address					
City		State		Zip	
Phone Number*		Fax Number			
Email Address					

2. Inverter Information (all fields in this section are REQUIRED to be filled in for Warranty to be considered)

Model Number		MFG. No.			
PO or Invoice #		Purchased From (Distributor):			
Purchase Date		Start-Up Date		Failure Date	

3. Failure Details

Failure Occurred	<input type="checkbox"/> At power-up <input type="checkbox"/> At const. speed <input type="checkbox"/> During acceleration <input type="checkbox"/> During deceleration				
Hours of operation at the time of failure					
Detailed Description of Failure					
Visible Damage					

4. Installation Details

Other Components Installed in the Inverter System	<input type="checkbox"/> Input Line Reactor <input type="checkbox"/> Power Factor Correction Capacitors <input type="checkbox"/> Drive Isolation Transformer <input type="checkbox"/> Input Contactor (starter) <input type="checkbox"/> Output Contactor (starter) <input type="checkbox"/> Motor Reactor/Filter <input type="checkbox"/> Motor Overloads			
	Upstream Fuse Rating	A	Upstream Transformer Rating	kVA
	Line Voltage (V)	L1 – L2:	L2 – L3:	L3 – L1:
Other Load(s) on Same Power Feed				
Application Type (Fan, pump, conveyor, mixer, extruder, etc.)				

5. Fault History (From Inverter Trip History Display)

Latest	Error Code	E	Hz:	Current:	A	DC Bus:	V
Previous	Error Code	E	Hz:	Current:	A	DC Bus:	V
Previous	Error Code	E	Hz:	Current:	A	DC Bus:	V

6. Parameters Changed from Factory Default

Carrier Frequency		kHz		Acceleration Time		sec		Deceleration Time		sec	
Parameter	Setting	Parameter	Setting	Parameter	Setting	Parameter	Setting	Parameter	Setting	Parameter	Setting

7. Other Comments

(For Hitachi Use)

WARRANTY DISPOSITION

- Warranty Denied
- Valid Warranty Failure
 - Repair
 - Replace
 - Credit

Inverter Disposition

- Sent to Distributor
- Sent to End User
- Scrapped Per Customer

FAX or scan/email your Completed Form to your distributor. They will forward to HITACHI. Visit www.hitachi.us/inverters Authorized Service Centers page for further instructions.